CANYON OF THE EAGLES NATURE PARK AND RESORT

FREQUENTLY ASKED GUEST QUESTIONS (FAQ's)

Q. Do you have any guest rooms with kitchens?
   We have small refrigerators and microwaves in each of our deluxe rooms. Coffeemakers, hairdryers, and other amenities are provided in each guest room.

Q. Do you have an outdoor grill we can use?
   Due to our sensitive ecosystem, there are no outdoor grills at this time. We have food and beverage services on-site including takeout for your convenience.

Q. Can we rent a roll-a-way-bed?
   Not at this time.

Q. Do we have to bring our own linens?
   We are a full-service resort that provides all linens and amenities for the convenience of our guests.

Q. Can we walk to the Observatory?
   We strongly suggest driving to the Observatory at night due to the non-paved road and minimal lighting available. This helps ensure you have the safest and best star viewing experience.

Q. Where can we see the eagles?
   Eagles nest nearby on the Colorado River/Lake Buchanan areas during the winter months (October through March). Their nests can be seen on the edge of the property near the mouth of the Colorado River and Lake Buchanan. They can be seen at various times throughout the day, especially at the restaurant and park store area during the early morning hours.

Q. Can we use your golf cart?
   Should you require assistance to your room, any of our Guest Services staff are happy to assist you. Unfortunately, the golf carts are not for public use and utilized by our operations staff.

Q. Do any of your rooms have a fireplace?
   Fireplaces and fires are available at the restaurant, outdoor patio, s'more's pit and Eagles Nest Lounge. The guest rooms are cozy, comfortable, and relaxing but do not have fireplaces.

Q. Is the swimming pool heated and available to everyone?
   The pool is heated naturally by the sun and is open year-round, even during the winter months. The swimming pool is available to resort guests only, campers and day users are not allowed to use the pool due to size and regulations.

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Q. Is there a hot tub on property?
   There are no hot tubs on the property at this time.

Q. What are we supposed to do if it rains?
   There is a recreation room with TV and games for your enjoyment. Programs and movies are typically available should Mother Nature dampen your plans. Dine in the Restaurant, Eagles Nest or Park Store. If you have the itch to “get out”, shopping and caving are nearby in Burnet and Marble Falls, only a short drive from the property.

Q. There is no TV in our room, what are my kids going to do?
   If you must have a television in your room, we are not the resort for you. We purposely exercise a distraction free environment with a focus on NATURE and EDUCATION. We’re referred to as “Kid and Dog Heaven” for a reason. There is a swimming pool, fishing, outdoor water activities, and up to 14 miles of designated hiking trails for both children and adults. We feature nature and interpretative programs for all ages to enjoy. Our activities are listed on our website under “Programs”

Q. How far is it to the Falls and can we walk there?
   The Falls are on private property so you cannot walk to them. They are accessible by boat only and it makes an enjoyable day’s activity for the entire family. During the winter you can view eagles nearby.

Q. What time is check-in and check-out?
   Check in for our guest rooms is 4 pm and check out is 11 am. Check in for RV’s and campsites is 2 pm and check out is 12 pm (Noon).

Q. Do you have cabins?
   We have hotel-style guest rooms with full amenity package. We have single rooms with one queen bed, double rooms with two queen beds and deluxe rooms with two queen beds, a microwave and dorm-size refrigerator, as well as table and chairs. We feature 16 hill-top buildings with four guest rooms in each building.

Q. Do you have a restaurant on property?
   We have a Restaurant on the property that’s open daily and serves a variety of delicious, fresh and signature dishes for breakfast, lunch and dinner. Eagles Nest Lounge has food available. The Park Store serves pizza and box lunches.

Q. Do you have horseback riding on our property?
   Horseback riding is not permitted in the Park.

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Q. Can you ride bikes on the trails? Do you have ATV or mountain biking trails on property?
   There are trails designated for bicycle use only. Motorized vehicles are not allowed on trails with exception for emergency and operations. From March 1 – August 31, trails may be limited to foot traffic only to protect the ecosystem and endangered species of birds.

Q. Is there a boat ramp on property for my boat?
   There is NO boat ramp on the property, however, only three miles from the Park on RR 2341 there is one located at Burnet County Park. Lake levels vary and our boat dock may at times be inaccessible. When lake levels are normal, our boat dock allows you to tie your boat up for short periods of time so you can enjoy our shopping, restaurant or activities. There is no overnight boat docking in the Park.

Q. Are there canoes & kayak rentals on property?
   We have kayaks available for rent at our Park Store. We have single kayaks, and tandem kayaks available for rent from 9a.m. until 5p.m., Wednesday thru Sunday. For pricing and availability please visit our website.

Q. How far is it to the nearest town or city?
   The quaint town of Burnet is 18 miles from the Park and has many attractions of its own.

Q. When are the wildflowers & Bluebonnets in full bloom?
   March through mid-May are the best months to enjoy the Bluebonnets. The Park is full of wildflowers and scenic beauty. Our Ranch Road 2341 is referred to as “the most scenic highway in Texas.”

Q. Can we fish from your property & do we need a fishing license?
   There are many options. You can fish from our dock, fish from a boat or join a fishing excursion led by a professional guide. Fishing licenses are required for all ages designated by the Texas Park and Wildlife.

Q. Do you rent jet skis or pontoon boats?
   Not at this time. Thunderbird Lodge has boat rentals. Please inquire at Guest Services for rental locations.

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