

WELCOME TO CANYON OF THE EAGLES

THANK YOU for taking the time to visit Canyon of the Eagles Nature Park and Resort. We know you have many choices for where you spend your “away time,” and we appreciate your decision to be with us. We hope you will explore our unique, beautiful property and take-home wonderful memories of the ambience and hospitality you received at Canyon of the Eagles. Please do not hesitate to contact Guest Services directly if there is something, we can do to improve your stay. For your review, please find listed below pertinent information for your stay and are subject to change:

- 1. GUESTS SERVICES:** For any questions, items needed or to report a problem, please call Guest Services at 512/334-2070 or stop by the office. Guest Services Desk is open Monday through Thursday, 7:30 a.m. to 10 p.m., Friday & Saturday 7:30 to 11 p.m., and Sunday 7:30 a.m. to 10 p.m. (Hours may fluctuate due to business levels and holidays). CHECKOUT TIME is 11 a.m. daily. **Please note, room keys may be dropped in the Red Key Box, located on the wall in front of the guest services door.** Your final receipt will then be emailed to you.
- 2. SAFETY, SECURITY & EMERGENCY NUMBERS: IN CASE OF AN EMERGENCY OR FIRE, CALL 911!** Then please contact the Resort at 512/334-2070 or after hour contacts. Please note the location of your building’s fire extinguisher and escape route upon your arrival. Should you see or smell a fire or have any questions, please contact the resort immediately. If it is an emergency, do not hesitate and dial 911. **For after-hour emergencies or problems,** please contact Jim @ 620/242-5143, Cindy @ 713/876-0588 or Clay @ 512/588-0933.
- 3. HOUSEKEEPING:** Housekeepers are not allowed to enter your guestroom during your stay. Please contact Guest Services or put a note outside your door if you need supplies or linens. Otherwise, please practice the “reuse” of these items. Also, please leave your trash in a securely tied bag outside your door from 8 a.m. until noon daily and it will be picked up. Iron and ironing board are available upon request.
- 4. CHILDREN:** Due to the intimate size and remote nature of our resort, we ask that children age 16 and under be supervised at all times by the care of parents, a nanny, or guardian. Please remember to use caution when exploring the surrounding areas with young children and pets. The wildlife is in their natural habitat and may be protective of their environment.
- 5. PETS:** We are a pet friendly resort! Pets must be registered at the Guest Services Desk (limit two per room), stay in crates when left unattended, and be on a leash no longer than six feet when walking in the Park. Pets are allowed on the restaurant’s outdoor deck or patio. Guests are responsible for cleaning up after their pets and any damage that their pets may cause to the rooms or property. Barking dogs will not be allowed to stay when they disturb others.
- 6. OVERLOOK RESTAURANT:** Our award-winning restaurant offers daily casual indoor and outdoor dining and takeout. We serve breakfast, lunch and dinner with most meals available for takeout and curbside. Brunch is served on Sunday 11 a.m. until 4 p.m. Dinner reservations are required and can be made directly at the restaurant or you may call 512/334-2070. We serve beer and wine daily in the restaurant and cocktails on designated nights. The restaurant is open Sunday through Thursday 8 a.m. to 8 p.m. and Friday & Saturday 7:30 a.m. to 9 p.m. (Hours may fluctuate due to business levels). Please note, the restaurant closes for two hours between 3 – 5 p.m. on Saturday. Snacks and food items can be purchased at guest services. Please check or call guest services or the restaurant for more information.
- 7. EAGLES NEST:** Eagles Nest is open on Friday, Saturday, and holidays, or advised. Alcohol and food items are available with indoor or outdoor seating. Cocktails, beer and wine are also sold at the rear window whenever Eagles Nest is open. You must be 21 years in age to enter Eagles Nest. **ONLY alcoholic beverages purchased from the Resort’s restaurant and bar are permitted in the public areas within the Resort.** Please check the sign for hours of operation for more information.



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8. **THE PERCH:** Our 24/7 recreational room offers a television, restrooms, vending, and ice machine for resort guests. Please do not use the guest ice machine to fill your cooler. Bags of ice can be purchased at the Guest Services Desk. No cooking or large group gatherings are allowed in the Perch.
9. **SWIMMING POOL:** The resort's swimming pool is available for guestrooms only and is open daily from 10 a.m. until dusk. At this time, boats or water equipment cannot be docked or stored overnight at the beach area. **NO GLASS** is allowed in our common areas or lakeside for obvious reasons. Please wear shoes and **NO DIVING** at the dock! As a precaution: **LCRA STRONGLY URGES PET OWNERS NOT TO ALLOW THEIR DOGS TO EAT ALGAE IN THE LAKE.**
10. **GRILLS OR OUTDOOR COOKING:** Grills, BBQ's and cooking appliances are not allowed in or near our guestrooms, decks, resort, or beach areas. If you want to grill or cook your own food, we suggest you rent a campsite. Fires are only allowed in designated areas in fire pits or as advised. Please contact Guest Services to book a campsite and check for any Burn Ban.
11. **SHOPPING AND ESSENTIALS:** Our gift shop, located at Guest Services, has sundries, munchies, beverages, ice, candy, apparel, gifts, souvenirs, grab-n-go food items, and other items for your convenience.
12. **PROGRAMS:** Programs are available for either public or private bookings for a fee. For more information or sign-up for programs, please contact guest services or check the message board. Programs book quickly. Complimentary programs include the live entertainment on weekends, nightly movies, group nature walks, educational series, and others as designated on our website or program schedule located at the front desk.
13. **NATURE TRAILS:** 16 miles of groomed nature trails are available for your enjoyment, for any age or ability (some trails may be closed due to the nesting season for threatened birds). We frequently see a variety of species of birds and wildlife throughout the park and beach areas.
14. **ASSUMPTION OF RISK:** COTE and the Park are a unique nature-based resort facility that includes the opportunity for you to participate in a variety of activities including without limitation hiking, kayaking and lakefront activities. Please follow all communicated and posted safety instructions and guidelines. Participation in any such activities involves some level of risk, and you assume all risk in such participation. Guest agrees that COTE and the Lower Colorado River Authority (as owner of the Park), and their respective affiliates (Released Parties) are not responsible for any injuries, sickness, accidents or death that may occur while visiting and staying at the Park, and you hereby release each of the Released Parties from any liability or claims relating to any such injuries, sickness, accidents or death. Additionally, the owners, operators and their respective affiliates are not liable for any loss of or damage to your personal property including merchandise or stolen goods, articles, or valuables prior to, during or subsequent to any stay.
15. **COVID-19 REMINDERS:** Masks or face coverings are recommended for persons 3 years of age or older while inside public areas and buildings. Masks are optional while engaged in outdoor activities. Please practice social distancing, be courteous and respectful of space towards other guests and practice good social habits.
16. **REMINDERS:** Please practice our Leave-No-Trace (LNT) Program when enjoying Mother Nature. This means keeping our property pristine, especially from food, trash, or pet droppings. We appreciate your pledge to leave each place you stop to enjoy...better than you found it. Also, please help us protect the native species that live in this natural and rich ecosystem. **We appreciate you not feeding the animals.** Please drive carefully and slowly. Thank you for staying with us, it's been an HONOR to serve you!

THE TEAM @CANYON OF THE EAGLES

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